

Alerts!

The Alerts system is an automatic database that can target specific users, specific patients, or all office personnel with different priority alert messages. Alerts are displayed as both system wide and patient specific text messages. You can assign categories to your alerts and create *recurring* alerts that appear at specific intervals (e.g. on or after a specific day of the month).

Alerts are automatically activated and deactivated by date (this behavior can be overridden).

If alerts exist, the Alerts window is launched the instant a user logs in. It can be delegated to the background, minimized or closed. If you close it, simply click the Alerts tool on the toolbar to display them again.

Patient alerts appear when you retrieve a patient's folder or schedule an appointment. Since alerts can optionally be targeted to any user, alerts that appear when the billing manager retrieves a folder may differ from those directed at front desk personnel. The Alerts tab automatically appears when alerts are available for this patient.

Alert	Alert Type	Effective	Terminate On	Deactivate?
This is a high priority patient & user specific alert.	Billing	11/23/2004	12/23/2004	<input type="checkbox"/>
This is a low priority alert		11/29/2004	12/29/2004	<input type="checkbox"/>
This is a medium priority patient alert seen by all users.	Appointments	11/30/2004	12/30/2004	<input type="checkbox"/>

System alerts are displayed after you log in and include your alerts as well as those for everyone. Alerts are always displayed in a grid for easy scrolling. If you have permission, you can add alerts at any time. Since ECLIPSE activates & deactivates alerts automatically by date, you can control sensory overload (imagine how many "alerts" you can devote your attention to as you're starting your day). After all, what good are alerts if there are too many to handle?

Alert	Alert Type	Effective
for you		12/02/2004
System alert for today		11/29/2004

In addition to alerts, our built-in authorization system keeps you apprised of authorization information as you schedule appointments & enter services!


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